

CryptoFx500 has implemented a transparent refund policy. In case you are not satisfied with our service level, you can request a refund.

If an account was funded via debit or credit card the funds can be refunded to the card.

Please contact CryptoFx500 Customer Support in this case. Your request will be reviewed within 5 business days and replied to in a timely manner. Please note that any violations of CryptoFx500 Customer Agreement or Partner Agreement or any other legal regulations cannot be a subject to refund request. The same applies to any profits or losses received as a result of your trading activity.

This policy can be modified or edited without prior notice.



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