

PRIVACY POLICY OF CRYPTOFX500

CryptoFx500 collects some Personal Data from its Users.

DATA CONTROLLER AND OWNER

NDG Trading - First Floor, First St. Vincent Bank Ltd Building James Street,
Kingstown, St. Vincent and the Grenadines
Owner contact email: support@CryptoFx500.com

TYPES OF DATA COLLECTED

Among the types of Personal Data that CryptoFx500 collects, by itself or through third parties, there are: Cookies, Usage data, email address, first name, last name, phone number, address, gender, date of birth, country and ZIP/Postal code.

Complete details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanation texts displayed prior to the Data collection.

The Personal Data may be freely provided by the User, or, in case of Usage Data, collected automatically when using CryptoFx500.

All Data requested by CryptoFx500 is mandatory and failure to provide this Data may make it impossible for CryptoFx500 to provide its services. In cases where CryptoFx500 specifically states that some Data is not mandatory, Users are free not to communicate this Data without any consequences on the availability or the functioning of the service.

Users who are uncertain about which Personal Data is mandatory are welcome to contact the Owner.

Any use of Cookies – or of other tracking tools – by CryptoFx500 or by the owners of third party services used by CryptoFx500 serves the purpose of providing the service required by the User, in addition to any other purposes described in the present document and in the Cookie Policy, if available.

Users are responsible for any third party Personal Data obtained, published or shared through CryptoFx500 and confirm that they have the third party's consent to provide the Data to the Owner.

MODE AND PLACE OF PROCESSING THE DATA

Methods of processing

The Data Controller processes the Data of Users in a proper manner and shall take appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data.

The Data processing is carried out using computers and/or IT enabled tools, following organizational procedures and modes strictly related to the purposes indicated. In addition to the Data Controller, in some cases, the Data may be accessible to certain types of persons in charge, involved with the operation of the site (administration, sales, marketing, legal, system administration) or external parties (such as third party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by the Owner. The updated list of these parties may be requested from the Data Controller at any time.

Place

The Data is processed at the Data Controller's operating offices and in any other places where the parties involved with the processing are located. For further information, please contact the Data Controller.

Retention time

The Data is kept for the time necessary to provide the service requested by the User, or stated by the purposes outlined in this document, and the User can always request that the Data Controller suspend or remove the data.

THE USE OF THE COLLECTED DATA

The Data concerning the User is collected to allow the Owner to provide its services, as well as for the following purposes: Analytics, Interaction with live chat platforms, Remarketing and behavioral targeting, Contacting the User, Managing contacts and sending messages and Handling payments.

The Personal Data used for each purpose is outlined in the specific sections of this document.

DETAILED INFORMATION ON THE PROCESSING OF PERSONAL DATA

Personal Data is collected for the following purposes and using the following services:

Analytics

The services contained in this section enable the Owner to monitor and analyze web traffic and can be used to keep track of User behavior.

Google AdWords conversion tracking (Google Inc.)

Google AdWords conversion tracking is an analytics service provided by Google Inc. that connects data from the Google AdWords advertising network with actions performed on CryptoFx500.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy

Google Analytics (Google Inc.)

Google Analytics is a web analysis service provided by Google Inc. ("Google"). Google utilizes the Data collected to track and examine the use of CryptoFx500, to prepare reports on its activities and share them with other Google services.

Google may use the Data collected to contextualize and personalize the ads of its own advertising network.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy – Opt Out

Google Tag Manager (Google Inc.)

Google Tag Manager is an analytics service provided by Google Inc.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy

Facebook Ads conversion tracking (Facebook, Inc.)

Facebook Ads conversion tracking is an analytics service provided by Facebook, Inc. that connects data from the Facebook advertising network with actions performed on CryptoFx500.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy

Display Advertising extension for Google Analytics (Google Inc.)
Google Analytics on CryptoFx500 might use Google's Interest-based advertising, 3rd-party audience data and information from the DoubleClick Cookie to extend analytics with demographics, interests and ads interaction data.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy – Opt Out

Contacting the User

Mailing List or Newsletter (CryptoFx500)

By registering on the mailing list or for the newsletter, the User's email address will be added to the contact list of those who may receive email messages containing information of commercial or promotional nature concerning CryptoFx500. Your email address might also be added to this list as a result of signing up to CryptoFx500 or after making a purchase.

Personal Data collected: address, email address, first name, last name and phone number.

Contact form (CryptoFx500)

By filling in the contact form with their Data, the User authorizes CryptoFx500 to use these details to reply to requests for information, quotes or any other kind of request as indicated by the form's header.

Personal Data collected: address, country, date of birth, email address, first name, gender, last name, phone number and ZIP/Postal code.

Handling payments

Payment processing services enable CryptoFx500 to process payments by credit card, bank transfer or other means. To ensure greater security, CryptoFx500 shares only the information necessary to execute the transaction with the financial intermediaries handling the transaction.

Some of these services may also enable the sending of timed messages to the User, such as emails containing invoices or notifications concerning the payment.

Neteller (Paysafe Group PLC)

Neteller is a payment service provided by Paysafe Group PLC.

Personal Data collected: various types of Data as specified in the privacy policy of the service.

Place of processing: Isle of Man – Privacy Policy

Skrill (Skrill Ltd.)

Skrill is a payment service provided by Skrill Ltd.

Personal Data collected: various types of Data as specified in the privacy policy of the service.

Place of processing: UK – Privacy Policy

2Checkout (2Checkout.com, Inc.)

2Checkout is a payment service provided by 2Checkout.com, Inc.

Personal Data collected: various types of Data as specified in the privacy policy of the service.

Place of processing: US – Privacy Policy

Interaction with live chat platforms

This type of services allows Users to interact with third party live chat platforms directly from the pages of CryptoFx500, for contacting and being contacted by CryptoFx500 support service.

If one of these services is installed, it may collect browsing and Usage Data in the pages where it is installed, even if the Users do not actively use the service. Moreover, live chat conversations may be logged.

This type of services makes it possible to manage a database of email contacts, phone contacts or any other contact information to communicate with the User.

These services may also collect data concerning the date and time when the message was viewed by the User, as well as when the User interacted with it, such as by clicking on links included in the message.

Remarketing and behavioral targeting

This type of service allows CryptoFx500 and its partners to inform, optimize and serve advertising based on past use of CryptoFx500 by the User.

This activity is performed by tracking Usage Data and by using Cookies, information that is transferred to the partners that manage the remarketing and behavioral targeting activity. In addition to any opt out offered by any of the services below, the User may opt out of a third-party service's use of cookies by visiting the Network Advertising Initiative opt-out page.

Remarketing through Google Analytics for Display Advertising (Google Inc.)

Google Analytics for Display Advertising is a remarketing and behavioral targeting service provided by Google Inc. that connects the tracking activity performed by Google Analytics and its Cookies with the Adwords advertising network and the Doubleclick Cookie.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy – Opt Out

Facebook Remarketing (Facebook, Inc.)

Facebook Remarketing is a Remarketing and Behavioral Targeting service provided by Facebook, Inc. that connects the activity of CryptoFx500 with the Facebook advertising network.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy – Opt Out

Twitter Remarketing (Twitter, Inc.)

Twitter Remarketing is a Remarketing and Behavioral Targeting service provided by Twitter, Inc. that connects the activity of CryptoFx500 with the Twitter advertising network.

Personal Data collected: Cookies and Usage data.

Place of processing: US – Privacy Policy – Opt Out

Facebook Custom Audience (Facebook, Inc.)

Facebook Custom Audience is a Remarketing and Behavioral Targeting service provided by Facebook, Inc. that connects the activity of CryptoFx500 with the Facebook advertising network.

Personal Data collected: Cookies and email address.

Place of processing: US – Privacy Policy – Opt Out

Twitter Tailored Audiences (Twitter, Inc.)

Twitter Tailored Audiences is a Remarketing and Behavioral Targeting service provided by Twitter, Inc. that connects the activity of CryptoFx500 with the Twitter advertising network.

Personal Data collected: Cookies and email address.

Place of processing: US – Privacy Policy – Opt Out

AdWords Remarketing (Google Inc.)

AdWords Remarketing is a remarketing and behavioral targeting service provided by Google Inc. that connects the activity of CryptoFx500 with the Adwords advertising network and the Doubleclick Cookie.

Personal Data collected: Cookies and Usage Data.

Place of processing: US – Privacy Policy – Opt Out

FURTHER INFORMATION ABOUT PERSONAL DATA

Marketing Communications

Official CryptoFx500 marketing communication channels:

Client Terminal internal mail

SMS

Mobile push notifications

Web push notifications

Instant Messenger (Viber, Telegram, Facebook Messenger etc.)

TLS data security/encryption

CryptoFx500 uses Transport Layer Security (TLS) encryption (also known as HTTPS) for all transmitted data. All the data are sent over an encrypted TLS 1.2 connection. In no case card(s) data are saved nor stored within the infrastructure of CryptoFx500.

ADDITIONAL INFORMATION ABOUT DATA COLLECTION AND PROCESSING

Legal action

The User's Personal Data may be used for legal purposes by the Data Controller, in Court or in the stages leading to possible legal action arising from improper use of CryptoFx500 or the related services.

The User declares to be aware that the Data Controller may be required to reveal personal data upon request of public authorities.

Additional information about User's Personal Data

In addition to the information contained in this privacy policy, CryptoFx500 may provide the User with additional and contextual information concerning particular services or the collection and processing of Personal Data upon request.

System logs and maintenance

For operation and maintenance purposes, CryptoFx500 and any third party services may collect files that record interaction with CryptoFx500 (System logs) or use for this purpose other Personal Data (such as IP Address).

Information not contained in this policy

More details concerning the collection or processing of Personal Data may be requested from the Data Controller at any time. Please see the contact information at the beginning of this document.

The rights of Users

Users have the right, at any time, to know whether their Personal Data has been stored and can consult the Data Controller to learn about their contents and origin, to verify their accuracy or to ask for them to be supplemented, cancelled, updated or corrected, or for their transformation into anonymous format or to block any data held in violation of the law, as well as to oppose their treatment for any and all legitimate reasons. Requests should be sent to the Data Controller at the contact information set out above.

CryptoFx500 does not support "Do Not Track" requests.

To determine whether any of the third party services it uses honor the "Do Not Track" requests, please read their privacy policies.

Changes to this privacy policy

The Data Controller reserves the right to make changes to this privacy policy at any time by giving notice to its Users on this page. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom. If a User objects to any of the changes to the Policy, the User must cease using CryptoFx500 and can request that the Data Controller remove the Personal Data. Unless stated otherwise, the then-current privacy policy applies to all Personal Data the Data Controller has about Users.

Information about this privacy policy

The Data Controller is responsible for this privacy policy, prepared starting from the modules provided by lubenda and hosted on lubenda's servers.

Definitions and legal references

Personal Data (or Data)

Any information regarding a natural person, a legal person, an institution or an association, which is, or can be, identified, even indirectly, by reference to any other information, including a personal identification number.

Usage Data

Information collected automatically from CryptoFx500 (or third party services employed in CryptoFx500), which can include: the IP addresses or domain names of the computers utilized by the Users who use CryptoFx500, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilized to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilized by the User, the various time details per visit (e.g., the time spent on each page within the Application) and the details about the path followed within the Application with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the User's IT environment.

User

The individual using CryptoFx500, which must coincide with or be authorized by the Data Subject, to whom the Personal Data refers.

Data Subject

The legal or natural person to whom the Personal Data refers.

Data Processor (or Data Supervisor)

The natural person, legal person, public administration or any other body, association or organization authorized by the Data Controller to process the Personal Data in compliance with this privacy policy.

Data Controller (or Owner)

The natural person, legal person, public administration or any other body, association or organization with the right, also jointly with another Data Controller, to make decisions regarding the purposes, and the methods of processing of Personal Data and the means used, including the security measures concerning the operation and use of CryptoFx500. The Data Controller, unless otherwise specified, is the Owner of CryptoFx500.

CryptoFx500

The hardware or software tool by which the Personal Data of the User is collected.

Cookies

Small piece of data stored in the User's device.

Legal information

Notice to European Users: this privacy statement has been prepared in fulfillment of the obligations under Art. 10 of EC Directive n. 95/46/EC, and under the provisions of Directive 2002/58/EC, as revised by Directive 2009/136/EC, on the subject of Cookies.

This privacy policy relates solely to CryptoFx500.

Latest update: September 05, 2017